

Privacy statement GRAINZ

Introduction

GRAINZ takes your privacy very seriously and will use the information about you (the person concerned) in a secure way. In this Privacy Statement we explain you which data we process, and for what purpose we do so. In addition, you can read about your rights in this Privacy Statement with respect to our processing of your personal data. We recommend you to read this Privacy Statement carefully. If you have any questions, please contact info@grainz.nl

Who is GRAINZ?

GRAINZ is the VOF of Hesther Pots and Thijs de Jong, principal place of business in (8541 AB) Akmarijp, the Netherlands, on the Fjildwei 9. Registered in the trade register of the Chamber of Commerce under number 11028180. Hesther Pots is the person in charge of the processing of your personal data by GRAINZ and the processing responsible. How does GRAINZ use your data? Below you will find an overview of the purposes for which personal data about you are processed by GRAINZ. This always indicates what information GRAINZ for that specific purpose, what the legal basis is to that data may process and how long the data is stored by GRAINZ. To clear everything, we grouped according to type of data flow.

Services, customer relationship management and financial administration

Purpose: financial administration

Information: company name, billing address, Bank details (name bank/IBAN/BIC), outstanding balance legal obligation As long as necessary for this purpose

Base: legal obligation

Retention period: as long as is necessary for this purpose

Purpose: Billing

Data: name and address, email address, data needed to deliver the service, data that are generated during the service

Base: implementation of the agreement

Retention period: as long as is necessary for this purpose

Purpose: providing the service itself

Data: name and address, email address, data needed to deliver the service, data that are generated during the service

Base: implementation of the agreement

Retention period: as long as is necessary for this purpose

Purpose: order management

Data: name and address, delivery address, billing address, e-mail address, telephone number, payment details, Account number, Order number, VAT number, VAT number, customer number

Base: implementation of the agreement

Retention period: as long as is necessary for this purpose

Purpose: Handling complaints

Data: name and address, delivery address, billing address, e-mail address, telephone number, payment details, Account number, Order number, contents of the complaint, commercial register number, VAT number, customer number, data that are generated during the service

Base: implementation of the agreement

Retention period: as long as is necessary for this purpose

Marketing Purpose: Direct marketing

Information: name, contact details, e-mail address, telephone number, Social media account, Post/billing address

Base: legitimate interest

Concerned interest: commercial interest

Retention period: as long as is necessary for this purpose

Purpose: Newsletter

Information: name, contact details, e-mail address, telephone number, Social media account, Post/billing address

Basis: legitimate interest

Concerned interest: commercial interest

Objection deadline: as long as is necessary for this purpose

How we obtain your personal information?

GRAINZ has information about you in possession, because you have provided information to us.

What are your rights?

Under the European data protection general regulation, you have a number of rights regarding your data and its processing:

Inspection

If you want to see the personal data which are laid down at GRAINZ about you, you can do a request for access.

Change

If you want to make changes to the personal data that you have seen in response to a viewer request, you can make a request to GRAINZ. You can request for your data changes, improve, delete or complements.

Limiting the processing

In addition, under conditions, you have the right to request to GRAINZ the processing of your personal data.

Right to object

If a particular processing on the basis of the ' legitimate interest ' GRAINZ's or a third party takes place, you have the right to object to that processing.

Recipients of the personal data

Data transfer

GRAINZ offers you the right to obtain your personal information. GRAINZ will provide these in a structured and common form, which easily in other common to open digital systems. This way you can make your data also at another provider.

Revoke consent

In all cases where the basis for a particular data processing your consent is, you have the right to withdraw that consent. That has no consequences for the past, but does mean that we may process more data than not. It may be that GRAINZ can no longer deliver you certain services.

Comment by GRAINZ

A request can be sent to info@grainz.nl. GRAINZ will grant your request as quickly as possible and in any event not later than one (1) month after GRAINZ has received such a request. If we reject your request GRAINZ shall indicate in our answer why the application is rejected.

It may be that GRAINZ is required to provide your information to a third party, for example, which are required by law. Transfers to third countries or international organisations To (for example) technical and operational reasons it may be necessary that your (personal) data be passed to GRAINZ to affiliated companies outside the European economic area. Because the regulations on privacy protection there may not be the same protection as within the European economic area, GRAINZ will use the Privacy Shield or the EU Model Clauses to your privacy as much as possible, to protect. If that is not possible, GRAINZ will ask permission to share your (personal) data to countries without adequate protection by. This consent can be withdrawn at any time.

Can this Privacy Statement be modified?

This Privacy Statement may be amended. We advise you to read the Privacy Statement regularly for any changes. Where can you go with complaints and questions? If you have any questions about this Privacy Statement and the way in which GRAINZ uses your information, please send an e-mail to info@grainz.nl Also if you have a complaint about the way GRAINZ handles your computed, you can send an e-mail to info@grainz.nl.

In addition, you can always contact the competent national enforcement body in the field of privacy protection. In the Netherlands this is (Autoriteit Persoonsgegevens) the authority of personal data.